



## A class apart

Ticketing and access control system at Sinsheim thermal bath

**Client/Bauherr**  
Unternehmensgruppe Wund

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After only a little more than a year for construction, a new high-class thermal bath (Badewelt) has opened in Sinsheim. Covering 64,000 m<sup>2</sup>, the bath offers users relaxation, wellness and bathing fun.

In its three zones – swimming, Palm Paradise and “SPA Juwel” – space is available for up to 2,200 visitors. Users can enjoy an unrestricted view of the countryside via the large-area glazed frontages, and over 400 real palm trees create a holiday mood. Another striking feature is the gigantic panorama roof, large expanses of which can be opened in good weather.

The client for Badewelt Sinsheim, the Wund Group, is used to thinking big, as it already operates Europe’s largest thermal bath in Erding. The Wund Group has now invested about EUR 45 million in its newly opened sister facility. As one of the largest leisure facilities in the region, it attracts visitors from far and wide.

HKS Systeme GmbH has equipped the entire complex with the HKS ticketing and access control system. At 8 points of sale, visitors are given their contactless RFID chip wristbands that serve within the bath as a key, wallet and ticket. 3 wellness POS and 6 POS with mobile “orderman” terminals have been additionally integrated in the system. For controlling movements between the various bathing areas, 3 turnstiles have been installed which visitors can pass by simply holding their wristbands against the integrated terminal. Booking into higher tariffs is also easily accomplished here.

To cope with high volumes of visitors, the bath has been equipped with 2,264 lockers monitored online. The big advantage of these over conventional lockers lies in the possibility of direct status checking. The online system permits straightforward and direct inquiries about locker alloca-

tion and issues alarms in the event of forced entry. A high level of security and maximum capacity utilisation are therefore assured.

All transactions within the bath are executed entirely cash-free. All expenses, e.g. for food and drink, use of the sunbeds, wellness treatment, booking into a higher tariff and time extensions, are booked directly onto the chip wristband at special terminals. At one of the four information terminals, visitors can check the extra sum due at any time. Visitors then settle up on leaving the facility.

Essential at a facility of this size are of course reliability and speed. The HKS system scores on both counts. The modular system also permits the subsequent addition and integration of extensions such as car parking facilities. The system can be flexibly and easily extended at any time.

